

REPORT TO THE HEALTH & WELLBEING BOARD – JULY 2014**REPORT ON THE DELIVERY OF THE 4 HOUR WAITING TIME TARGET**

The health community, the Trust in particular, continued to maintain its performance against the 4 hour target from April through to the end of July.

This is summarised in the attached appendix (1). The key elements which are attributable to this overall performance, notably since April 2014 are summaries as follows:

The overall impact of previous investments and initiatives in projects which include:

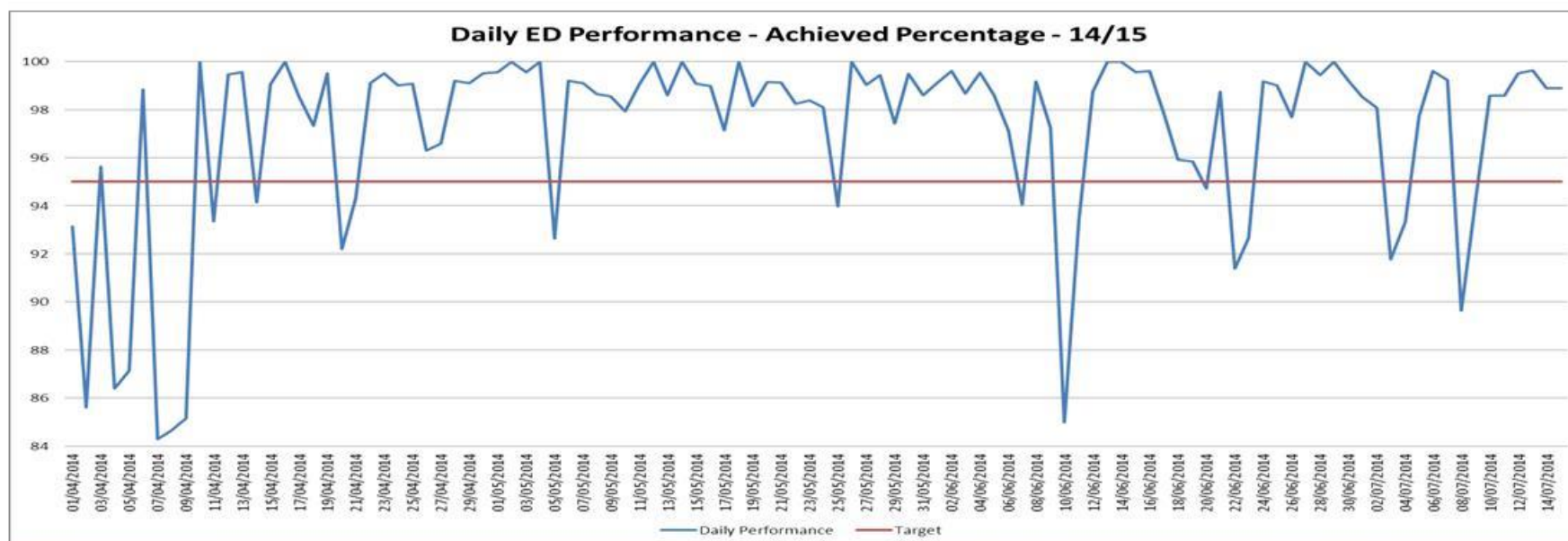
- The Emergency Department opening of a new Clinical Decisions Unit and the subsequent development of a range of pathways to ensure more patients are being seen resulting in fewer admissions and reduced breaches.
- Expanding services in the Acute Medical Unit, in particular, the development of ambulatory care pathways, again patients being admitted and discharged on the same day being achieved.
- The establishment of 7 day services both within the Trust and across the health community and through the Urgent Care Working Group the coordination of all agencies to ensure effective 7 day working.
- Increased management support and capacity both at Director and operational level within the Trust.
- Improved performance management arrangements.

The Trust and its Health Partners through the Urgent Care Working Group (renamed the System Resilience Group) continues to work to review the range of urgent care pathways and in particular, winter planning with a view to enhancing the urgent care pathway to increase admission avoidance and enhance discharge and therefore ensuring consistency and performance against the 4 hour target.

David Peverelle
CHIEF OPERATING OFFICER
JULY 2014

A&E

Q1 Performance to date:



Arrival Date	Total	Breaches	Non Breaches	95% Target
15/07/2014	268	3	265	98.88%
W/c 07/07/2014	1,591	46	1,545	97.11%
July	3,494	100	3,394	97.14%
Quarter 1	20,398	619	19,779	96.97%
Quarter 2	3,494	100	3,394	97.14%
YTD	23,892	719	23,173	96.99%